Easy Automation of Reports to Customers



How can we provide periodic reports to customers on cyber threat activity and security incidents in their IT infrastructure?

How can we keep customers informed about the actions that we take to resolve or reverse the incidents and prevent them from happening again?

This was the challenge faced by Ben Wireman, a Cybersecurity Analyst and his team at Dynetics Inc.

Cyber Threat Monitoring at Dynetics

Based in Huntsville, Alabama, Dynetics provides high-tech products and services to the national security, satellite, launch, automotive, cybersecurity, and critical infrastructure sectors. Established in 1974, Dynetics is an 100% employee-owned company with more than 1400 team members and cumulative sales of \$3.5 billion.

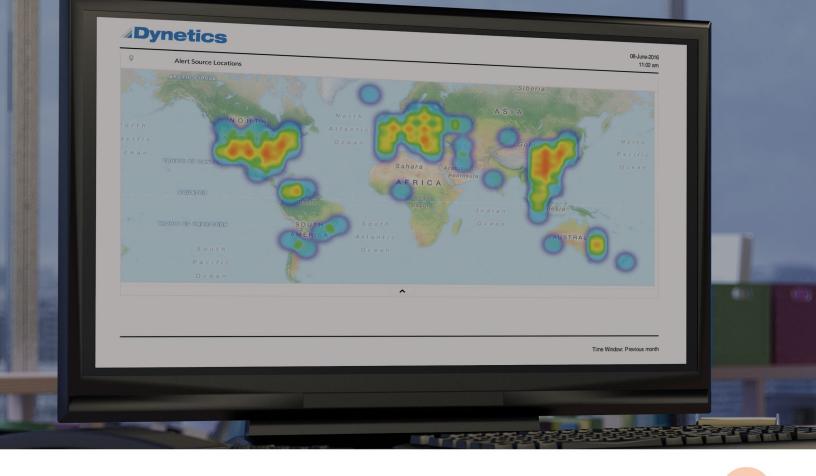
Ben is a part of the Cyber RiskScope® NetAlert team which provides enterprise cyber threat monitoring solutions to small, medium businesses. Ben and his Cybersecurity Analyst colleagues monitor threat activity and provide validated security incident alerts from customer network and IT system log information. They use the NetAlert platform to analyze alerts, identify the true positives from the false positives, and drilldown to determine root cause. They implement solutions that either reverses or resolves the incident and recommend preventive measures to customers.

How to Add Automated Reports to NetAlert Platform

Keeping customers informed with actionable information about their IT and network security is an important objective of the NetAlert team. "We wanted to send periodic security intelligence reports to customers that summarizes the issues found, alerts analyzed, the type and origin of cyber-attacks and more" said Ben.

The open source Elasticsearch® Logstash® Kibana® (ELK) platform used in NetAlert did not provide a reporting mechanism. "We tried to create our own reporting tool using Phantom.js, but it was horrible, and we were stuck" said Ben. That's when Ben discovered Skedler, the report scheduler solution for Kibana®, thanks to Google®.





Ease of Setup and Great Support

"Skedler was extremely easy to setup and is very simple to use. We hooked it up to our application, configured the email, and we were ready to send out reports to customers in less than an hour" said Ben. During the free trial, Ben and his team provided feedback to the Skedler team on changes that they would like to see in the reports and the Skedler team implemented the changes rapidly. "The support behind Skedler is really great. They are willing to work with us to solve our problem. It makes a big difference" said Ben.

Reports That Customers Love

Skedler provided an easy way for Dynetics to set up automated email reports to NetAlert customers. "Our customers love the high quality reports generated by Skedler. They are a great eye candy and value addition for our solution" said Ben. He is looking forward to use Skedler soon for their internal reporting requirements.

Try Skedler Free

Experience the ease of adding high quality reporting solution to your Elasticsearch Kibana application. Try Skedler free for 21 days. Visit www.skedler.com/freetrial

